



QUALITY SERVICES COMMITTEE MEETING

Angela Moore + Judy Eliachar | Co-Chairs

Minutes

Date: September 20, 2021

Time: 1:00pm-3:00pm

Location: <https://us02web.zoom.us/j/86567985912?pwd=clhPMmRJR3kwMGZ6UXRyTW1iREJDUT09>

Attendees: Angela Moore, Judy Eliachar, Megan Crowley, Freddie Smith, Jessica Price, Shelley Stinson

Guest: Natalie Wilson

Absent: Agripina Alejandres, Angel Mateo

Staff: Dena Rifahie, Candace Brooks

Mission: the Oakland Transitional Grant Area Planning Council will provide comprehensive planning, prioritization, and education regarding HIV services in Alameda and Contra Costa Counties that is inclusive, equitable, compassionate, and respectful of human rights.

1:00pm	Call to Order: 1:03 pm	Discussion	Co-Chairs
	<ul style="list-style-type: none"> • Introductions & Roll Call • Moment of Silence • Read Mission Statement • Agenda Review & Approval <p>Motion: Judy Eliachar Second: Freddie Smith Status: Approved</p> <ul style="list-style-type: none"> • Review & Approval of Meeting Minutes <p>Motion: Jessica Price Second: Freddie Smith Status: Approved</p>		
1:15	<p>Discuss need for additional QSC meetings to complete our work before the final OTGA meeting of the year.</p> <ul style="list-style-type: none"> • Request we do AAM presentation at November 17th OTGA meeting. • The next QSC meeting is Oct. 18th • After October 18th meeting determine the need for a November QSC meeting. 		Co-chairs/All



1:30

Standards of Care

All

Early Intervention Services:

- Standardizing the language across the board i.e. CDC and or Federal level.
- Should be consistent with federal guidelines. Referred within 10 days.
- Contract needs to be consistent for Standards of Care.
- Required to have MOU core services not provided.
- Target change to priority population throughout the document.
- Change highest risk to all clients. Barriers of care instead of barriers among high-risk.
- Language should be shaper for best practices so it can be measurable.

Home and Community Based Health Services:

- Define what is a home and if family members/tents/ homeless shelters are allowed to be home?

Health Education/ Risk Reduction:

- PPAC recommended for funding for the first time. CCC was funding so will be new category only for Alameda County.
- Definition revision too clunky.
- STD changed to STI throughout document.
- Change stopping smoking under providing information to Smoking cessation.



- Update list to make it inclusive for everyone.
- Needs updated language.

Medical Transportation:

- Lyft and uber are arranged by medical case manager/Health worker.
- Don't think clients oversee getting their own rides.

Discussion on updating and finalizing the new Standards of Care:

- Dena and Candace will need to follow-up with HRSA about what is needed for the Standards of Care document.
- Ask Dot how to edit/insert ideas.

2:15

Planning for this year's Assessment of Administrative Mechanism (AAM)

- Survey for contractors is the most important and need to be sent out first.
- Questions #20 OHC technical support consistently provides guidance to meet our agency outcomes: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree
- Could add open ended feedback for question #20
- Send survey to QSC team for input. Input needs to be done in 48 hours.
- Survey is going to AC contractors. CCC should be doing their own ask Jessica Osorio about CCC.



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2:45	Member Spotlight	Shelly Stinson
2:55	Announcements <ul style="list-style-type: none">• Shelley will be doing her member spotlight at the October meeting.	All
3:00	Evaluation/ Adjourn Adjourn At 3:04	Co-Chairs